

QIS update:

Two teams, each consisting of three OHCQ surveyors and one CMS regional office surveyor are currently in training. Training is being conducted by the four OHCQ surveyors that are becoming our trainers, (trainers are provided with oversight by trainers from Nursing Home Quality during the mock and first two surveys of record). One team is on their first survey of record, and other is completing their mock survey. Each team is scheduled to complete six surveys of record.

Once training is completed for both teams some surveyors will be assigned to Team 2 and others will be used to form Team 3 for the western shore. By mid-June, there will be three teams (teams 2, 3, & 4) conducting QIS surveys.

No training will occur during the summer. One team (Team 1) will be trained in September/October. Training will not occur for the two remaining teams (Montgomery county and Eastern shore teams) until after January 1, 2010, as the QIS software will have a major update, scheduled by CMS to occur between October and January.

Team 2 (one of the first teams trained) is doing QIS surveys on weekly basis. Team 4 (the other team trained first) surveyors are the trainers that are currently training the two teams noted above.

Ten surveys of record have been conducted using the QIS process. Care areas (15 of 27) that have triggered stage II investigations for more than 50% of the surveys include:

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| Abuse | Abuse prohibition |
| Accidents triggered in 100% of surveys | ADL, RoM |
| Bowel/Bladder function | Choices |
| Dental triggered in 100% of surveys | Environment |
| Hospitalization or death | Nutrition, Hydration, Tube feeding |
| Participation in care plan | Personal Property |
| Pressure Ulcers | Psychoactive meds |
| Sufficient nursing staff | |

Highest number of care areas triggered in one facility – 20

Lowest number of care areas triggered in one facility – 7

% of triggered care areas that resulted in citation(s) ranged from 0% to 60%

Number of deficiencies cited in a facility ranged from one to twenty-three. One facility was found to be in substantial compliance (had only a “B” level citation).

Scope and severity rating of deficiencies ranged from “B” to “J”.

Cited tags:

Assessment and care plan tags are being consistently cited – 272, 278, 279, 280, 281

Quality of Life tags have increased in citation frequency– 241 (dignity), 246 (accommodation of needs), 248 (activities)

Quality of Care tags that were previously rarely cited – 310, 311, 312 (activities of daily living)

| Team 1 | Facility Name | County |
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| | FUTURE CARE OLD COURT | BALTIMORE COUNTY |
| | MULTI-MEDICAL CENTER | BALTIMORE COUNTY |
| | GLADYS SPELLMAN SPEC. HOSP. | PRINCE GEORGE'S COUNTY |
| | ALICE MANOR NURSING HOME | BALTIMORE CITY |
| | CATON MANOR | BALTIMORE CITY |
| | LOCHEARN NURSING HOME, LLC | BALTIMORE CITY |
| | HOMEWOOD CENTER | BALTIMORE CITY |
| | Envoy of Pikesville, LLC | BALTIMORE COUNTY |
| | MILFORD MANOR NURSING HOME | BALTIMORE COUNTY |
| | BLUE POINT NURSING CENTER | BALTIMORE CITY |
| | LORIE MAYS CHAPEL | BALTIMORE COUNTY |
| | MANOR CARE ROSSVILLE* | BALTIMORE COUNTY |
| | RIDERWOOD VILLAGE | PRINCE GEORGE'S COUNTY |
| | JOHNS HOPKINS BAYVIEW CARE CENTER | BALTIMORE CITY |
| | NORTH OAKS | BALTIMORE COUNTY |
| | SUBACUTE CARE CTR SOUTHERN MD | PRINCE GEORGE'S COUNTY |
| | CATONVILLE COMMONS | BALTIMORE COUNTY |
| | ROLAND PARK PLACE | BALTIMORE CITY |
| | FUTURE CARE CHERRYWOOD | BALTIMORE COUNTY |
| | JEWISH CONVALESCENT & NURSING | BALTIMORE COUNTY |
| | LONG GREEN CENTER | BALTIMORE CITY |
| | VILLA ROSA NURSING HOME | PRINCE GEORGE'S COUNTY |
| | RANDALLSTOWN CENTER | BALTIMORE COUNTY |
| | MANORCARE HEALTH SERVICES - WOODBRIDGE VALLEY | BALTIMORE COUNTY |
| | CHERRY LANE | PRINCE GEORGE'S COUNTY |
| | FUTURE CARE IRVINGTON, LLC | BALTIMORE CITY |
| | MANOR CARE OF ROLAND PARK | BALTIMORE CITY |
| | KESWICK MULTI-CARE CENTER | BALTIMORE CITY |
| | FOREST HAVEN NURSING HOME | BALTIMORE COUNTY |
| | NORTHWEST HEALTH AND REHAB | BALTIMORE CITY |
| | FUTURE CARE SANDTOWN-WINCHESTER | BALTIMORE CITY |
| | MARIA HEALTH CARE CENTER, INC. | BALTIMORE CITY |
| | LEVINDALE HEBREW GER CTR & HSP | BALTIMORE CITY |
| | MARYLAND MASONIC HOMES | BALTIMORE COUNTY |
| | AUGSBURG LUTHERAN HOME | BALTIMORE COUNTY |
| | Mid Atlantic of CHAPEL HILL | BALTIMORE COUNTY |
| | MARYLAND BAPTIST AGED HOME | BALTIMORE CITY |
| | NORTHWEST HOSP. CTR. SUB. UNIT | BALTIMORE COUNTY |
| | BROADMEAD | BALTIMORE COUNTY |
| | ST. JOSEPH'S NURSING CENTER | BALTIMORE COUNTY |

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| OVERLEA HEALTH AND REHABILITATION CENTER | BALTIMORE CITY |
| PERRING PARKWAY CENTER | BALTIMORE COUNTY |
| FUTURECARE-NORTHPOINT | BALTIMORE COUNTY |
| LORIEN NSG & REHAB CTR BELAIR | HARFORD COUNTY |
| FUTURE CARE HOMEWOOD | BALTIMORE CITY |
| HAVEN NURSING HOME | BALTIMORE CITY |
| MANOR CARE OF DULANEY | BALTIMORE COUNTY |
| IVY HALL GERIATRIC CENTER | BALTIMORE COUNTY |
| FOREST HILL HEALTH AND REHABILITATION CENTER | HARFORD COUNTY |
| RIVERVIEW CARE CENTER | BALTIMORE COUNTY |
| GLEN MEADOWS RETIREMENT COM. | BALTIMORE COUNTY |
| PICKERSGILL, INC. | BALTIMORE COUNTY |
| FUTURE CARE CANTON HARBOR | BALTIMORE CITY |
| FRANKFORD NURSING AND REHABILITATION CENTER | BALTIMORE CITY |
| LORIEN HEALTH SYSTEMS - RIVERSIDE | HARFORD COUNTY |
| CRAWFORD RETREAT | BALTIMORE CITY |
| PRESBYTERIAN HOME OF MARYLAND | BALTIMORE COUNTY |
| SUMMIT PARK HEALTH AND REHABILITATION CENTER | BALTIMORE COUNTY |
| TRANSITIONAL CARE SERVICES AT MERCY MEDICAL CENTER | BALTIMORE CITY |
| GREATER LAUREL HEALTH AND REHABILITATION CENTER | PRINCE GEORGE'S COUNTY |
| FORESTVILLE HEALTH & REHAB CENTER | PRINCE GEORGE'S COUNTY |
| TRANSITIONAL CARE UNIT AT HARTFORD MEMORIAL HOSPIT | HARFORD COUNTY |
| HARBORSIDE HEALTHCARE HARFORD | BALTIMORE CITY |
| MANOR CARE HEALTH SERV. RUXTON | BALTIMORE COUNTY |
| FUTURE CARE CHARLES VILLAGE, LLC | BALTIMORE CITY |
| CALVERT MANOR HEALTH CARE CENTER | CECIL COUNTY |
| LOCH RAVEN CENTER | BALTIMORE COUNTY |
| CITIZENS CARE CENTER | HARFORD COUNTY |
| GOOD SAMARITAN NURSING CENTER | BALTIMORE CITY |
| LIBERTY HEIGHTS HEALTH & REHABILITATION CENTER | BALTIMORE COUNTY |
| HERITAGE CENTER | BALTIMORE COUNTY |
| RAVENWOOD NSG. & REHAB. CTR. | BALTIMORE CITY |
| MANOR CARE HEALTH SERV. TOWSON | BALTIMORE COUNTY |
| BEL AIR HEALTH AND REHABILITATION CENTER | HARFORD COUNTY |
| LAURELWOOD CARE CTR AT ELKTON | CECIL COUNTY |
| LARKIN CHASE | PRINCE GEORGE'S COUNTY |
| SUNBRIDGE CARE & REHA FOR ELKT | CECIL COUNTY |
| THE VILLA | BALTIMORE CITY |
| CHESTNUT GRN HLTH CTR BLAKEHUR | BALTIMORE COUNTY |
| SACRED HEART HOME INC | PRINCE GEORGE'S COUNTY |

| Facility Name | County |
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| HEARTLAND HEALTHCARE OF HYATTSVILLE | PRINCE GEORGES COUNTY |
| CHARLESTOWN CARE CENTER | BALTIMORE COUNTY |
| ASBURY SOLOMONS | CALVERT COUNTY |
| CROMWELL CENTER | BALTIMORE COUNTY |
| HAMILTON CENTER | BALTIMORE CITY |
| RIDGEWAY MANOR NURSING AND REHABILITATION | BALTIMORE COUNTY |
| MANOR CARE HEALTH SERVICES LARGO | PRINCE GEORGES COUNTY |
| CLINTON NURSING AND REHAB | PRINCE GEORGES COUNTY |
| CALVERT MEMORIAL HOSPITAL | CALVERT COUNTY |
| TRANSITIONAL CARE UNIT | BALTIMORE COUNTY |
| FRANKLIN WOODS CENTER | CARROLL COUNTY |
| FAIRHAVEN, INC | PRINCE GEORGES COUNTY |
| MAGNOLIA CENTER | CARROLL COUNTY |
| COPPER RIDGE | BALTIMORE COUNTY |
| FREDERICK VILLA NURSING CENTER | BALTIMORE COUNTY |
| GREATER BALTIMORE MEDICAL CENTER SUB ACUTE UNIT | BALTIMORE COUNTY |
| CALVERT COUNTY NURSING CENTER | CALVERT COUNTY |
| LONGVIEW NURSING HOME | CARROLL COUNTY |
| BRINTON WOODS NURSING & REHAB | CARROLL COUNTY |
| CHESAPEAKE SHORES | SAINT MARY'S COUNTY |
| WALDORF CENTER | CHARLES COUNTY |

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| LORIENT TANEYTOWN | CARROLL COUNTY |
| HOLLY HILL MANOR | BALTIMORE COUNTY |
| FAYETTE HEALTH AND REHABILITATION CENTER | BALTIMORE CITY |
| LITTLE SISTERS OF THE POOR | BALTIMORE COUNTY |
| CHARLES COUNTY NURSING & REHAB | CHARLES COUNTY |
| ELLCOTT CITY HEALTH & REHAB | HOWARD COUNTY |
| BRADFORD OAKS NURSING & REHAB | PRINCE GEORGES COUNTY |
| SOLOMONS NURSING CENTER | CALVERT COUNTY |
| BRIGHTWOOD CENTER | BALTIMORE COUNTY |
| ST MARY'S NURSING CENTER, INC | SAINT MARY'S COUNTY |
| OAK CREST VILLAGE | BALTIMORE COUNTY |
| LAPLATA CENTER | CHARLES COUNTY |
| CHARLOTTE HALL VETERANS HOME | SAINT MARY'S COUNTY |
| ROCK GLEN NURSING & REHAB | BALTIMORE CITY |
| TRANSITIONAL CARE AT GOOD | BALTIMORE CITY |
| SAMARITAN HOSPITAL | BALTIMORE COUNTY |
| EDENWALD | HOWARD COUNTY |
| VANTAGE HOUSE | HOWARD COUNTY |
| LORIENT HEALTH SYSTEMS | HOWARD COUNTY |
| COLUMBIA | PRINCE GEORGES COUNTY |
| HILLHAVEN NURSING CENTER | COUNTY |
| THE TRAN. CARE UNIT ST. JOSEPH | BALTIMORE COUNTY |

Team 4

| Facility Name | County |
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| FROSTBURG VILLAGE | ALLEGANY COUNTY |
| NMS HEALTHCARE OF HAGERSTOWN, LLC THE LIONS CENTER FOR REHAB AND EXT CARE | WASHINGTON COUNTY ALLEGANY COUNTY |
| TRANSITIONS HEALTHCARE AT SYKESVILLE BUCKINGHAM'S CHOICE | CARROLL COUNTY FREDERICK COUNTY |
| RAVENWOOD LUTHERAN VILLAGE GOLDEN LIVING CENTER - CUMBERLAND | WASHINGTON COUNTY ALLEGANY COUNTY |
| COFFMAN NURSING HOME, INC. | WASHINGTON COUNTY |
| WESTERN MD HOSPITAL CENTER ST. CATHERINES NURSING CENTER ST. VINCENT CARE CENTER COLLEGE VIEW CENTER | WASHINGTON COUNTY FREDERICK COUNTY FREDERICK COUNTY FREDERICK COUNTY |
| GOLDEN LIVING CENTER -HAGERSTOWN OAKLAND NURSING & REHABILITATION CENTER HOMEWOOD AT CRUMLAND FARMS | WASHINGTON COUNTY GARRETT COUNTY FREDERICK COUNTY PRINCE GEORGE'S COUNTY |
| ST. THOMAS MORE WEST MD HEALTH SYST FROSTBURG NRSG AND REHAB CTR EGLE NURSING HOME | ALLEGANY COUNTY ALLEGANY COUNTY WASHINGTON COUNTY |
| HOMEWOOD AT WILLIAMSPORT MD CARROLL LUTHERAN VILLAGE DEVLIN MANOR NURSING HOME | CARROLL COUNTY ALLEGANY COUNTY |

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| LORIEN HEALTH SYSTEMS MT AIRY PLEASANT VIEW NSG HOME | FREDERICK COUNTY FREDERICK COUNTY |
| JULIA MANOR HEALTH CARE CENTER GLADE VALLEY NURSING & REHAB MORAN MANOR NURSING HOME VINDOBONA NURSING HOME FREDERICK MEMORIAL HOSPITAL CITIZENS NSG HOME OF FREDERICK GARRETT COUNTY SUBACUTE UNIT DENNETT ROAD MANOR GOLDEN LIVING CENTER -WESTMINSTER GOLDEN LIVING CENTER - FREDERICK | WASHINGTON COUNTY FREDERICK COUNTY ALLEGANY COUNTY FREDERICK COUNTY FREDERICK COUNTY GARRETT COUNTY GARRETT COUNTY CARROLL COUNTY FREDERICK COUNTY PRINCE GEORGE'S COUNTY |
| CRESCENT CITIES CENTER ST. ELIZABETH REHAB. & NSG. CE ALLEGANY COUNTY NURSING & REHABILITATION NORTHAMPTON MANOR GOODWILL MENNONITE HOME, INC. | BALTIMORE COUNTY ALLEGANY COUNTY FREDERICK COUNTY GARRETT COUNTY WASHINGTON COUNTY |
| WILLIAMSPORT NURSING HOME FAHRNEY-KEEDY MEMORIAL HOME REEDERS MEMORIAL HOME, INC. FUTURE CARE PINEVIEW | WASHINGTON COUNTY WASHINGTON COUNTY COUNTY PRINCE GEORGE'S COUNTY |

Team 5

| Facility Name | County |
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| SOUTHRIVER HEALTH AND REHABILITATION CENTER | ANNE ARUNDEL COUNTY |
| ENVOY OF DENTON | CAROLINE COUNTY |
| THE ARBOR | ANNE ARUNDEL COUNTY |
| GLEN BURNIE HEALTH AND REHABILITATION CENTER | ANNE ARUNDEL COUNTY |
| NORTH ARUNDEL HEALTH AND REHABILITATION CENTER | ANNE ARUNDEL COUNTY |
| WILLIAM HILL MANOR HEALTHCARE | TALBOT COUNTY |
| ALICE BYRD TAWES NURSING HOME | SOMERSET COUNTY |
| CAROLINE NURSING HOME | CAROLINE COUNTY |
| SEVERNA PARK CENTER | ANNE ARUNDEL COUNTY |
| STELLA MARIS | BALTIMORE COUNTY |
| HARTLEY HALL NURSING HOME INC | WORCESTER COUNTY |
| CORSICA HILLS CENTER | QUEEN ANNE'S COUNTY |
| FAIRFIELD NURSING CENTER | ANNE ARUNDEL COUNTY |
| FORT WASHINGTON HEALTH & REHABILITATION CENTER | PRINCE GEORGE'S COUNTY |
| HEARTLAND HEALTH CARE CENTER ADELPHI | PRINCE GEORGE'S COUNTY |
| BERLIN NURSING AND REHABILITATION CENTER | WORCESTER COUNTY |
| BAY RIDGE HEALTH CARE CENTER | ANNE ARUNDEL COUNTY |
| DEER'S HEAD CENTER | WICOMICO COUNTY |
| COLLINGTON EPISCOPAL LIFE CARE | PRINCE GEORGE'S COUNTY |
| HERON POINT OF CHESTERTOWN | KENT COUNTY |
| HERITAGE HARBOUR HEALTH AND REHABILITATION CENTER | ANNE ARUNDEL COUNTY |
| MARLEY NECK HEALTH AND REHABILITATION CENTER | ANNE ARUNDEL COUNTY |
| WICOMICO NURSING HOME | WICOMICO COUNTY |
| HAMMONDS LANE CENTER | ANNE ARUNDEL COUNTY |
| CROFTON CONVALESCENT CENTER | ANNE ARUNDEL COUNTY |
| PENINSULA REGIONAL MEDICAL CTR | WICOMICO COUNTY |
| FUTURE CARE CHESAPEAKE | ANNE ARUNDEL COUNTY |
| SPA CREEK CENTER | ANNE ARUNDEL COUNTY |
| SIGNATURE HEALTH @ MALLARD BAY | DORCHESTER COUNTY |
| CHESTER RIVER MANOR | WORCESTER COUNTY |
| MANOKIN MANOR | KENT COUNTY |
| CHESTERTOWN NURSING & REHAB CT | SOMERSET COUNTY |
| GINGER COVE | KENT COUNTY |
| THE PINES GENESIS ELDERCARE | ANNE ARUNDEL COUNTY |
| ANCHORAGE NURSING AND REHABILITATION CENTER | TALBOT COUNTY |
| CHESAPEAKE WOODS CENTER | WICOMICO COUNTY |
| SALISBURY CENTER | DORCHESTER COUNTY |
| | WICOMICO COUNTY |