



IMPLEMENTING AN EFFECTIVE QAPI PROGRAM APPLYING ROOT CAUSE ANALYSIS

PHASE 3: NOVEMBER 1, 2019

DATE & LOCATION

May 9, 2019

9:00 am – 4:00 pm

**Handelman Conference Center
7090 Samuel Morse Dr.
STE #400
Columbia, Maryland**

Registration & breakfast begin at 8:30 am. Doors open at 8:15 am

TARGET AUDIENCE

- DON / ADON / Nursing Staff
- Administrators
- QA Director /Staff

CE — 6.0

- Administrator

FEES

- LifeSpan Members — \$165
- Nonmembers — \$265

SPEAKER

**Jeanne Carlson, RDN, CSG, CIMT
Pathway Health, Inc.**

Ms. Carlson has worked in long term care for over 30 years. In the past fifteen years with Pathway Health, Jeanne has proven success with survey preparedness and recovery; and as a speaker across the country on various topics including the survey process, the new Rules of Participation, QAPI, Preventing Re-hospitalization, and avoiding F-tags during survey. Ms. Carlson has assisted several corporations with education and training in the Quality Indicator Survey (QIS) Process and use of survey software. Jeanne is an INTERACT Master trainer.

PROGRAM

This one-day program will help your team understand the Quality Assurance and Process Improvement (QAPI) mandates and how the process can work in the “real world”. Attend this day of education and learn how to apply root cause analysis and utilize all elements of a data-driven QAPI program to solve issues including quality of care, quality of life, systems of care, and outcomes of care. The day will be interactive with groups working on actual QAPI projects and how to implement all five QAPI elements.

OBJECTIVES

1. Describe all five elements of Quality Assurance and Performance Improvement (QAPI)
2. Understand how to implement QAPI by participating in case studies
3. Demonstrate the skills to educate and include all departments in a QAPI Program
4. Identify creative QAPI topics that would be meaningful for your organization

AGENDA

8:30 Scan-in / Breakfast

9:00 - 10:30 AM

- Background of QAPI
- Reinforcing principles
- Key differences
- Characteristics
- Goals and rewards
- Implementation of New Requirements of Participation (RoP)
- Self-Assessment for readiness

10:30 - 10:45 AM Break

10:45 AM - 12:00 PM

- Five elements
- QAPI Implementation Plan – Review for individualization
- Leadership assessment discussion

12:00 - 12:30 PM Lunch

12:30 - 2:00 PM

- Data vs. Information
- Data sources and meaningful information
- Identification of gaps in processes
- Measurement tools
- PIPs
- How to determine priorities
- QAPI priority tool – group activity
- Charters and action plans

2:00 - 2:15 PM Break

2:15 - 4:00 PM

- Infection control case study – group activity
- New admission case study – group activity
- Falls case study – group activity
- Leadership strategies for success

4:00 PM Adjourn

Continuing Education

This program is approved by the National Continuing Education Review Service (NCERS) of the National Association of Boards of Examiners of Long Term Care Administrators.

Registration Policies

1. Please mail or fax your registration early. Space is filled on a first served basis. Policy and deadlines for registration are the same by fax as by mail.
2. Please enclose a check or complete the credit card registration below. Faxed registrations must include credit card or purchase order information.
3. Registrations and payment must be received no later than five days prior to the workshop.
4. We reserve the right to cancel this program due to insufficient registration.

Cancellation Policy

Refunds, minus a \$25 processing fee per registrant, will be honored if requested in writing five (5) business days prior to the date of the seminar. In the event of emergency, attendees may send substitutions in their places without prior notification.

Inclement Weather Policy

If Howard County Public Schools are closed or opening late due to inclement weather, all seminars are **CANCELLED**. Registrants will be contacted regarding rescheduling arrangements.

DIRECTIONS

**Handelman Conference Center 7090 Samuel Morse Drive, Suite 400
Columbia, MD (Located at rear of Building)**

FROM INTERSTATE 95

Take the MD-175 W EXIT 41, toward Columbia. Merge onto MD-175 W/Rouse Pkwy. Turn slight right onto ramp to merge onto Columbia Gateway Dr. Follow approximately 1.5 miles to a left onto Samuel Morse Dr. *(If you reach Robert Fulton Dr. you've gone too far)*. 7090 is on the right and at the end of Samuel Morse Drive. Turn towards the office building. Follow the signs to go left around the building to the Handelman Conference Center. **The Conference Center is located at the rear of the building.**

FROM ROUTE 32

Take Exit 14 for Broken Land Pkwy. Merge onto Broken Land Pkwy. Turn right onto Snowden River Parkway. Immediately after the light at Oakland Mills Rd. use the right lane to take the ramp onto Robert Fulton Drive. Follow to the end and turn right onto Columbia Gateway Dr. Take the 1st right onto Samuel Morse Dr. *(If you reach Albert Einstein Dr you've gone too far)*. 7090 is on the right and at the end of Samuel Morse Drive. Turn towards the office building. Follow the signs to go left around the building to the Handelman Conference Center. **The Conference Center is located at the rear of the building.**

FROM FREDERICK and points West

Take I-70 E toward Baltimore. Continue on I-70 to merge onto US-29 S/Columbia Pike S via EXIT 87A toward Columbia/Washington. Keep left to take MD-100 E via EXIT 22 toward Glen Burnie. From MD-100 take Exit 3 for Snowden River Parkway. Immediately after the light at Oakland Mills Rd. use the right lane take the ramp to merge onto Robert Fulton Dr. Follow to the end and turn right onto Columbia Gateway Dr. Take the 1st right onto Samuel Morse Dr. *(If you reach Albert Einstein Dr. you've gone too far)*. 7090 is on the right and at the end of Samuel Morse Drive. Turn towards the office building. Follow the signs to go left around the building to the Handelman Conference Center. **The Conference Center is located at the rear of the building.**

Registration Form

Implementing an Effective QAPI Program Applying Root Cause Analysis May 9 2019

PLEASE PRINT. Copy this form for multiple registrants. Please register and return by **May 6, 2019**.

Name _____ Title _____

Email (Work) **Required** _____

NH Administrator License # _____ NAB CE Registry ID# _____

Facility Name _____

Facility Address _____

City _____ State _____ Zip _____

Work Phone _____ Fax _____

Fees: LifeSpan Members: **\$165** Non-members **\$265** Total Amount Due \$ _____

Please mail with check payable to: **The Beacon Institute**, 7090 Samuel Morse Drive, STE 400, Columbia, MD 21046
Or fax with credit card information to **410.381.6061**



Name on Card _____ Account No. _____

CVV2 Security Code _____ Expiration Date _____ Signature _____

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