## Quality Assurance/Improvement in Assisted Living Facilities

### Date & Location
January 9, 2020  
9:00 am-1:15 pm  
Handelman Conference Center  
7090 Samuel Morse Drive  
Suite 400  
Columbia, Maryland  
Registration & breakfast at 8:30 am  
Doors open at 8:15 am

### Target Audience
- Assisted Living Managers

### Fees
- Lifespan Members: $85  
- Nonmembers: $185

### CEU – 4.0
- Assisted Living Manager

### Program
All facilities are faced with the need to provide increasingly higher levels of nursing/medical care for their residents. For long-term care providers, change is no longer an option, it is a necessity. Driven by major shifts in demographics, health care reform, new technologies, funding streams, regulations and expectations, change is happening all around us, and those on the forefront will succeed, while those who hold tight to the status quo will fail. Assisted Living Facilities must strive to be on the forefront of positive changes that enhance quality of care and quality of life for residents.

### Topics
- Overview of Quality Assurance/Improvement  
  - Definition of quality assurance/quality improvement  
  - Discuss the general structure of the QA/QI Plan  
  - Quality Assurance Coordinator – functional duties  
- Regulatory Requirements – local and state laws  
  - Discuss the development of a quality assessment and improvement committee  
- Models of Quality Improvement  
  - Types of Quality Improvement models  
  - Reporting and tracking data  
- Incidents and Accidents  
  - Definitions – When is an incident not an accident  
  - Review of the Incident/Accident Report  
  - Incident/Accident Report Data – Data organization/compilation, analysis, interpretation  
- Quality Indicators and Quality Improvement  
  - Quality Indicator reports and audits  
  - Quality Measure reporting

### Objectives
- Demonstrate knowledge of incidents vs. accidents; examples of incidents  
- Demonstrate knowledge of quality assurance and improvement  
- Demonstrate knowledge of state and local regulations  
- Demonstrate knowledge of the significance of monitoring quality  
- Demonstrate knowledge of developing a quality assurance and improvement programs

### Speaker
Kim Malin, RN, MSN, CDONA/DN

### In the Event of Inclement Weather
Please call 410-381-1176 for seminar status
Registration Form

Quality Assurance/Improvement in AL Facilities
January 9, 2020

PLEASE PRINT. Copy this form for multiple registrants. Please register and return by January 6, 2020

Name ______________________________________ Title___________________________________________________

Email (Work) Required ______________________________________________________________________________

Facility Name _______________________________________________________________________________________

Facility Address______________________________________________________________________________________

City ________________________________________ State ________________________ Zip ______________________

Work Phone ______________________________________ Fax ________________________________________

Fee: LifeSpan Members:$85 Nonmembers: $185 Total Amount Due $___________

Please mail with check payable to: THE BEACON INSTITUTE, 7090 Samuel Morse Dr, Suite 400, Columbia, MD 21046
Or fax with credit card information to 410.381.6061

☐ ☐

Name on Card _________________________________ Account No. _________________________________________

CVV2 Security Code ________ Expiration Date ________ Signature _________________________________________

CREDIT CARD BILLING ADDRESS ________________________________________________________________

Card Holder Email Address ________________________________________________________________

For additional information, please call Annmarie Gordon at 410.381.2401, x240 or agordon@lifespan-network.org

Registration Policies

1. Please mail or fax your registration early. Space is filled on a first served basis. Policy and deadlines for registration are the same by fax as by mail.

2. Please enclose a check or complete the credit card registration below. Faxed registrations must include credit card or purchase order information.

3. Registrations and payment must be received no later than five days prior to the workshop.

4. We reserve the right to cancel this program due to insufficient registration.

Cancellation Policy

Refunds, minus a $25 processing fee per registrant, will be honored if requested in writing five (5) business days prior to the date of the seminar. In the event of emergency, attendees may send substitutions in their places without prior notification. Additional fees may apply.

Inclement Weather Policy

If Howard County Public Schools are closed or opening late due to inclement weather, all seminars are CANCELLED. Registrants will be contacted regarding rescheduling arrangements.

Continuing Education Credits

This program is approved for 4.0 credit/contact hours. Approved by the Office of Health Care Quality for continuing education for assisted living managers.

DIRECTIONS

Handelman Conference Center 7090 Samuel Morse Drive, Suite 400
Columbia, MD (Located at rear of Building)

FROM INTERSTATE 95
Take the MD-175 W EXIT 41, toward Columbia. Merge onto MD-175 W/Rouse Pkwy. Turn slight right onto ramp to merge onto Columbia Gateway Dr. Follow approximately 1.5 miles to a left onto Samuel Morse Dr. (If you reach Robert Fulton Dr, you've gone too far). 7090 is on the right and at the end of Samuel Morse Drive. Turn towards the office building. Follow the signs to go left around the building to the Handelman Conference Center. The Conference Center is at the rear of the building.

FROM ROUTE 32
Take Exit 14 for Broken Land Pkwy. Merge onto Broken Land Pkwy. Turn right onto Snowden River Parkway. Immediately after the light at Oakland Mills Rd. use the right lane to take the ramp onto Robert Fulton Drive. Follow to the end and turn right onto Columbia Gateway Dr. Take the 1st right onto Samuel Morse Dr. (If you reach Albert Einstein Dr you've gone too far). 7090 is on the right and at the end of Samuel Morse Drive. Turn towards the office building. Follow the signs to go left around the building to the Handelman Conference Center. The Conference Center is at the rear of the building.

FROM FREDERICK and points West
Take I-70 E toward Baltimore. Continue on I-70 to merge onto US-29 S/Columbia Pike S via EXIT 87A toward Columbia/Washington. Keep left to take MD-100 E via EXIT 22 toward Glen Burnie. From MD-100 take Exit 3 for Snowden River Parkway. Immediately after the light at Oakland Mills Rd. use the right lane to take the ramp to merge onto Robert Fulton Dr. Follow to the end and turn right onto Columbia Gateway Dr. Take the 1st right onto Samuel Morse Dr. (If you reach Albert Einstein Dr you've gone too far). 7090 is on the right and at the end of Samuel Morse Drive. Turn towards the office building. Follow the signs to go left around the building to the Handelman Conference Center. The Conference Center is at the rear of the building.