



LifeSpan Network Welcomes InsPAC MockSurvey365™ and PlanOfCorrection365™ as Newest LPS Partner

*Partnership brings innovative survey readiness, compliance, **quality improvement**, automated education and corrective action technology to LifeSpan members.*

COLUMBIA, MD — LifeSpan Network is pleased to announce **MockSurvey365™** and **PlanOfCorrection365™**, developed by the Institute of Post-Acute Care™ (InsPAC™), as new LifeSpan Products & Services (LPS) offerings, providing LifeSpan members with **innovative technology designed to strengthen regulatory compliance, proactively identify risk, improve operational oversight and support continuous, year-round survey readiness.**

Designed specifically for skilled nursing and senior care organizations, **MockSurvey365™** is a **comprehensive survey readiness and compliance technology designed around CMS survey processes and methodology.** The technology enables facility teams to conduct structured internal mock surveys and helps organizations identify potential compliance risks before they become survey deficiencies. **MockSurvey365™** **supports readiness across clinical, operational, Life Safety Code and Emergency Preparedness requirements while providing organizations greater visibility into areas of regulatory risk.**

Rather than treating survey preparation as a once-a-year exercise, MockSurvey365™ helps providers make survey readiness part of their **daily quality, compliance and operational processes.** Its **integrated Morning Meeting Tool** supports daily interdisciplinary readiness by helping teams **identify emerging risks, review compliance concerns, assign follow-up actions and maintain accountability.**

The technology guides teams through simulated **CMS Critical Element Pathway investigations**, identifies documentation and care gaps, and can **generate findings and potential deficiencies based on the mock survey process.** It also **automatically generates targeted staff education based on identified gaps and deficiencies**, helping facilities address knowledge and practice gaps while saving staff time and reducing the administrative burden associated with developing education from scratch.

MockSurvey365™ also includes QAPI capabilities that help organizations translate identified risks and performance opportunities into structured quality improvement activities, further connecting survey readiness with ongoing quality management. Complementing MockSurvey365™, PlanOfCorrection365™ provides organizations with a structured technology solution for developing and managing Plans of Correction. It helps teams translate deficiencies into corrective actions, assign accountability, establish completion timelines, track implementation and monitor corrective actions through completion. Together, the solutions provide a connected approach to **continuous survey readiness, risk identification, deficiency management, automated education, quality improvement, corrective action, accountability and ongoing regulatory compliance.**

“Survey readiness shouldn’t begin when a surveyor walks through the door — it needs to be part of an organization’s everyday approach to quality and compliance,” said Kevin Heffner, President & CEO of LifeSpan Network. “MockSurvey365 gives providers a proactive way to identify potential gaps, strengthen their processes and prepare their teams before those issues become deficiencies. PlanOfCorrection365 further supports organizations by helping them organize and manage their corrective actions. Bringing innovative, practical solutions like these to our members is exactly what we want the LPS program to accomplish.”

“We are excited to partner with LifeSpan Network and bring MockSurvey365™ and PlanOfCorrection365™ to its members,” said Aysha Kuhlör, RN, MSN, MSC-NH, EVP & Chief Informatics Officer of the Institute of Post-Acute Care™ (InsPAC™). “Our goal is to help nursing home leaders move from reactive survey preparation to a proactive, continuous approach to compliance and quality. By connecting survey readiness, risk identification, education, quality improvement and corrective action, these technologies give leaders greater visibility into compliance risks and the tools to address them before they become larger regulatory concerns.”

“We are proud to partner with LifeSpan Network as we continue expanding InsPAC’s partnerships with healthcare associations and organizations across the country,” said Dale H. Steakley, MBA, RN-BC, ASBC, CLSSGB, LNHA, PAC-NE, EVP & Chief Operating Officer of the Institute of Post-Acute Care™ (InsPAC™). “This partnership is about more than providing technology - it is about giving LifeSpan members practical resources that can strengthen compliance, improve operational performance and support better outcomes. We look forward to working alongside LifeSpan and its members to address the evolving regulatory and operational challenges facing post-acute and senior care providers.”

For multi-facility organizations, MockSurvey365™ can also help standardize survey readiness processes, mock survey practices, daily readiness activities, staff education, deficiency identification, quality improvement and compliance oversight across multiple locations, while providing organizational leaders greater consistency and visibility across their portfolio.

The partnership reflects LifeSpan Network’s commitment to providing members with practical solutions addressing critical challenges facing senior care providers, including regulatory compliance, quality improvement, workforce capacity, operational efficiency and increasingly complex regulatory expectations.

About MockSurvey365™ and PlanOfCorrection365™

MockSurvey365™ and PlanOfCorrection365™ are technology solutions developed by the Institute of Post-Acute Care™ (InsPAC™) to help skilled nursing and senior care organizations strengthen survey readiness, regulatory compliance, quality improvement, staff education and corrective action management.

MockSurvey365™ supports structured mock surveys, daily readiness through its Morning Meeting Tool, QAPI activities, CMS Critical Element Pathway simulations, deficiency identification, automated staff education, Life Safety Code and Emergency Preparedness assessments. PlanOfCorrection365™ helps organizations develop, implement, track and monitor Plans of Correction and corrective actions associated with identified deficiencies and compliance risks.

The Institute of Post-Acute Care™ provides technology, education, certification and consulting solutions designed to support post-acute and senior care organizations in navigating regulatory compliance, quality improvement, survey readiness and operational performance.

About LifeSpan Network

LifeSpan Network is Maryland’s leading senior care association, representing 500+ organizations across the continuum of aging services, including skilled nursing, assisted living, life plan communities, home and community-based services, and businesses serving the senior care profession. Through advocacy,

education, professional development, networking and strategic partnerships, LifeSpan works to strengthen the organizations and professionals serving older adults throughout Maryland.

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